

## Troubleshooting Guide

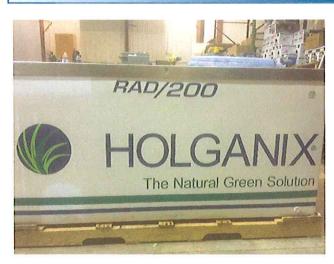
# **RAD 200**

#### Power Issue

- Is it plugged in?
- Has the breaker been tripped?

### Filter Issue

- . The Filter Should be cleaned weekly for high volume use
- How to clean the filter
  - 1. Unscrew the filter housing
  - 2. Remove the screen
  - 3. Rinse off with water to thoroughly clean
  - 4. Reinstall filter and screw housing back on



### Temperature Issue

- Too WARM: check temperature on temperature controller. Once you have located the controller, push the set button to
  confirm it is set at 37°. Utilize the arrows to adjust as necessary.
- Still too warm? Hold down the set button until it displays HC and then let go. Push the up arrow until you see a "d" then push
  the set button and then it should display "03". Push set to return to the home screen.
   (Wait 2 hours to see if this worked)
- Too COLD: Hold down the set button until it displays HC and then let go. Then push the set button it should display a "C".
   IF it does not, push the up or down arrow until the "C" appears.
   (Wait 4 hours to see if this worked)

### Pump Issue

- Pump not picking up product
  - Check the filter
  - Open the RAD lid and pull out the pump and place it in a bucket of water (hot if possible). Run pump on discharge to pump water through.
  - Still not pumping? Use a screwdriver and see if the impeller is free.
- Circulation Timer
  - The time must be set to the correct time in order for the timer to work properly.
  - It should be set to circulate product 1 minute every 4 hours starting at 5:00am and ending at 9:00pm.
  - o See Instructions
- · Meter not registering
  - Check the batteries: remove the display housing by unscrewing the four small screws. Replace with new batteries.
  - o Rinse meter: Remove the display housing by unscrewing the four small screws. Rinse remaining discharge valve.

Still have issues? E-mail: Service@Holganix.com

Call: 866-563-2784